

CUC Group's Three Leading Companies Simultaneously Publish Annual Reports Introducing Our Efforts to Address Healthcare Issues with Data and Stories

The three major companies of the CUC Group(CUC Inc.: Representative Director: Keita Hamaguchi; “CUC”/ CUC HOSPICE Inc.: Representative Director: Masaaki Inoue, “CUC Hospice”/ Sophiamedi Corp.: Representative Director: Aya Ito, “Sophiamedi”), which are engaged in businesses aimed to solve medical issues, through the provision of management support business for medical institutions in Japan and overseas and hospice business and in-home nursing business, released their annual reports for Fiscal Year 2023 (Sustainability Report/Annual Report) on October 24, 2023, together on their respective corporate websites. In addition to a review of the business activities undertaken during the year under the mission of "Creating Hope Through Healthcare" through data and interviews, the reports also provide information on future initiatives and management policies.



■Purpose of the Annual Report

The CUC Group is working to solve medical issues both in Japan and abroad under the mission of "Creating Hope Through Healthcare." We published these reports in order to disclose to the public, including potential employees, business partners, and investors, the hope we have created for patients, healthcare professionals, and society through our group's efforts.

This year, in addition to the "Sustainability Report" of the CUC Group, CUC Hospice, operating the hospice business, and Sophiamedi, operating the in-home nursing business, have published their "Annual Reports".

In addition to quantitative data such as the number of patients and facilities, qualitative information such as episodes of hope creation in the medical field and aspirations of employees are also disclosed.

■ Concept of each report

1. Published by CUC: CUC Group Sustainability Report

The CUC Group aims to solve healthcare issues in Japan and overseas. With "Creating Hope Through Healthcare" as its common mission, we provide one-stop solutions ranging from management support services for medical institutions nationally and internationally and hospice and in-home nursing services.

• Highlights of the Report

Our first report was published with the intent to objectively measure the "degree of realization of the CUC Group's philosophy = total amount of hope created" and to communicate it to the society in our own way. This year, which is the second year of publication, under the theme of "Our Core Competence," we feature the organizational culture that embodies our philosophy and introduce many examples of the creation of hopes for patients, healthcare workers, and society.



- Pages: 60 pages
- Contents: FY2022 Highlights, Message from Representative Director, Culture of CUC, Stories of Hope, ESG data, and more.
- URL:
https://www.cuc-jpn.com/wp/wp-content/uploads/2023/10/CUC_SR2023eng.pdf

2. Published by CUC Hospice: CUC Hospice Annual Report 2023(*)

CUC Hospice operates hospices, which are residences for patients with terminal cancer or neurological diseases, and provides nursing and care services for patients, under the mission of "Supporting People to Live Positively." In June 2023, the company changed its facility brand to "ReHOPE," with a wish to provide a place where hope is regenerated.

• Highlights of the Report

This year's edition, the first to be published, introduces initiatives to advance care for residents in the terminal stages of cancer and incurable diseases, as well as the systems that support the staff at the facility. In hopes to showcase that hospice is not only a place where people quietly wait for death, and we have described the daily lives of residents and their families who live positively and the cheerful staff who are always there for them.

***This report is published only in Japanese.**



- Pages: 48 pages
- Contents: Value Creation Model, Highlights, Interview with Founder and Representative Director, Episodes with Residents, and more.
- URL: https://www.cuc-jpn.com/wp/wp-content/uploads/2023/10/CUC_SR2023eng.pdf

3. Published by Sophiamedi: Sophiamedi Annual Report 2023-Rethink the World-

Sophiamedi provides in-home medical services from 101 offices nationwide, centering on in-home nursing care, in order to realize our vision of "To develop safe, warm in-home care environments throughout Japan and create a world where all patients can live happy and comfortable lives."

• Highlights of the Report

Since the pandemic, people's value and seek in healthcare has started to change. Under the theme of "Rethink the World," we look back on a year of continuous trial and error and reexamined what we should do in this post-pandemic era. In addition to disclosing a total of 158 data items, mainly from the medical report, this report also introduces various initiatives we enforced in FY2022, such as quality improvement, standardization, and promotion of wellbeing.



- Pages: 64 pages
- Contents: Medical Report 2022(Number of Clients, Number of Collaborating Medical Facilities, and more), Client Testimonials, Interview with Workers, and more.
- URL: https://www.sophiamedi.co.jp/assets/img/company/annual/2023_en.pdf

■About CUC group

The CUC group consists of CUC Inc., 15 domestic consolidated subsidiaries, and 9 overseas consolidated subsidiaries (as of September 30, 2023). Under the mission of "Creating Hope Through Healthcare", we are engaged in a diverse range of businesses, including support business for medical institutions in Japan and overseas, hospice business and in-home nursing business, with the aim of providing solutions to a variety of healthcare issues.

■Company Profile

CUC Inc.

- Location: 15F Tamachi Station Tower N, 3-1-1 Shibaura, Minato-ku, Tokyo
- Founded: August 8, 2014
- Representative Director: Keita Hamaguchi
- Stock exchange: Tokyo Stock Exchange Growth Market (Code number: 9158)
- Share capital: 6,808 million yen (as of June 30, 2023)
- Business: Management support for medical institutions
- URL : <https://www.cuc-jpn.com/en/>

CUC HOSPICE Inc.

- Location: 15F Tamachi Station Tower N, 3-1-1 Shibaura, Minato-ku, Tokyo
- Founded: March 3, 2017
- Representative Director: Masaaki Inoue
- Share capital: 100 million yen (including capital reserve)
- Business: Operating hospices, providing nursing and care services.
- URL(Japanese): <https://cuc-hospice.com/>

Sophiamedi Corp.

- Location: 15F Tamachi Station Tower N, 3-1-1 Shibaura, Minato-ku, Tokyo
- Founded: August 8, 2002
- Representative Director: Aya Ito
- Share capital: 128 million yen (including capital reserve)
- Business: Operation of designated in-home nursing care stations, operation of rehabilitation-oriented day services, operation of in-home nursing care support offices, health observation support business, and home clinical trial business
- URL(Japanese): <https://cuc-hospice.com/>